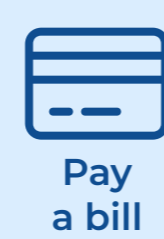




Due to extremely cold conditions, the City is implementing [special measures](#) to keep people who are homeless safe. If you see someone who needs shelter, call (215) 232-1984.

# welcome to PHILA.GOV



## Service updates



City

City offices are open for regular business hours. Some services are being offered online or by appointment. To learn more, [check with your department of interest](#).



Transit

For information on a specific SEPTA route, [view the real-time system status](#).



Trash & recycling

Trash and recycling collections are on a holiday schedule. Set materials out one day behind your regular day.

## The latest news + events



FEATURED

### Apply for the Philadelphia Board of Education

February 14, 2024

FEATURED

### Getting started on day 1

January 5, 2024

FEATURED

### An open letter from Mayor Cherelle L. Parker to Philadelphians

January 4, 2024

FEATURED

### An open letter from Mayor Jim Kenney to Philadelphians

December 31, 2023

SEE ALL FEATURED >

## More from the City of Philadelphia

Get the latest announcements, posts, press releases, and events.

GO TO THE LATEST

## Common resources



### Parks & Recreation Finder

Use our app to search for activities, parks, rec centers, and more.



### Contracts Hub

Find contract opportunities and vendor information for your business.



### Licenses, inspections & permits

Get a license, apply for a building permit, get a property certification.



### Visit Philadelphia

Visitphilly.com is the official visitor site for Greater Philadelphia.

## Philly311

311 provides direct access to City government information, services, and real-time service updates. Multiple languages are available.

### Interact with 311 online

REPORT A PROBLEM

ASK A QUESTION

TRACK A REQUEST

### Trending requests

[Apply for a Homestead Exemption](#)

[Correctional facilities](#)

[Pay a parking violation](#)

[Pay a water bill](#)

[Pay a Real Estate Tax bill](#)

[Search for property information](#)

[Trash and recycling schedule](#)

[Turn water service on or off](#)

### Elected officials

[Mayor](#)

[City Council](#)

[Courts](#)

[District Attorney](#)

[City Controller](#)

[Sheriff](#)

[City Commissioners](#)

[Register of Wills](#)

### Open government

[Philadelphia Code & Charter](#)

[City records](#)

[City agency regulations](#)

[Executive orders](#)

[Honesty in government](#)

[Voting & elections](#)

[Open data](#)

[City organization chart](#)

### Connect with City government



[Departments and other agencies](#)

[Service directory](#)

[Programs & initiatives](#)

[Publications & forms](#)